

Limited Warranty on Delta® Commercial Products

Parts and Finish

All parts (including electronic parts other than batteries) and finishes of this Delta® commercial product are warranted to the original purchaser to be free from defects in material and workmanship for five (5) years from the date of purchase. No warranty is provided on batteries. Special terms and conditions may apply for specific models. Please refer to the Model Specification Sheet for more details.

What We Will Do

Masco Canada Limited will repair or replace, free of charge, during the applicable warranty period (as described above), any part or finish that proves defective in material and/or workmanship under normal installation, use and service. If repair or replacement is not practical, Masco Canada Limited may elect to refund the purchase price in exchange for the return of the product. **These are your exclusive remedies.**

What Is Not Covered

Any labor charges incurred by the purchaser to repair, replace, install or remove this product are not covered by this warranty. Masco Canada Limited shall not be liable for any damage to the commercial product resulting from reasonable wear and tear, misuse, abuse, neglect, changing building conditions (such as voltage spikes), aggressive waters for sterilization, gray water (recycled or repurposed water for toilet usage), improper or incorrectly performed installation, maintenance or repair, including failure to follow the applicable care and cleaning instructions, and any other exclusions set forth in the Maintenance and Installation manual for the particular product. Masco Canada Limited recommends using a professional plumber for all installation and repair. We also recommend that you use only genuine Delta® replacement parts.

What You Must Do To Obtain Warranty Service Or Replacement Parts

A warranty claim may be made and replacement parts may be obtained by calling or writing as follows:

In the United States and Mexico:

Delta Faucet Company
Product Service
55 E. 111th Street
Indianapolis, IN 46280
customerservice@deltafaucet.com
1 800 345 DELTA (3358)

In Canada:

Masco Canada Limited
Technical Service Centre
350 South Edgeware Road
St. Thomas, Ontario N5P 4L1
customerservice@mascocanada.com
1 800 567 3300

Delta® Commercial products covered under this warranty include: Delta Commercial TECK® series, Delta Commercial HDF® series, and Delta Commercial DEMD™ series. This warranty applies only to Delta® Commercial products installed in the United States of America and Canada.

Limitation on Duration of Implied Warranties.

TO THE EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTY OR CONDITION, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THIS WARRANTY, WHICHEVER IS SHORTER. Some states/provinces do not allow limitations on how long an implied warranty or condition lasts, so the above limitation may not apply to you.

Limitation of Special, Incidental or Consequential Damages.

MASCO CANADA LIMITED SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LABOR CHARGES TO REPAIR, REPLACE, INSTALL OR REMOVE THIS PRODUCT), WHETHER ARISING OUT OF BREACH OF ANY EXPRESS OR IMPLIED WARRANTY OR CONDITION, BREACH OF CONTRACT, TORT, OR OTHERWISE. MASCO CANADA LIMITED SHALL NOT BE LIABLE FOR ANY DAMAGE TO THE COMMERCIAL PRODUCT RESULTING FROM REASONABLE WEAR AND TEAR, MISUSE, ABUSE, NEGLIGENCE, CHANGING BUILDING CONDITIONS (SUCH AS VOLTAGE SPIKES), AGGRESSIVE WATERS FOR STERILIZATION, GRAY WATER (RECYCLED OR REPURPOSED WATER FOR TOILET USAGE), IMPROPER OR INCORRECTLY PERFORMED INSTALLATION, MAINTENANCE OR REPAIR, INCLUDING FAILURE TO FOLLOW THE APPLICABLE CARE AND CLEANING INSTRUCTIONS, AND ANY OTHER EXCLUSIONS SET FORTH IN THE MAINTENANCE AND INSTRUCTION MANUAL FOR THE PARTICULAR PRODUCT. Some states/provinces do not allow the exclusion or limitation of special, incidental or consequential damages, so the above limitations and exclusions may not apply to you. Note to residents of the State of New Jersey: The provisions of this document are intended to apply to the fullest extent permitted by the laws of the State of New Jersey.

Additional Rights

This warranty gives you specific legal rights, and you may also have other rights which vary from state/province to state/province.

This is Masco Canada Limited's exclusive written warranty and the warranty is not transferable.

If you have any questions or concerns regarding our warranty, please call, mail or email us as provided above.